



USSD User Guide

EPPF 2023/24 Board of Trustee Voting Guide

Receive Info & Your Credentials

Each member will receive an email notice and/or SMS that contains information about the 2023/24 Board of Trustees election, the rules of the election and the Voting process. The notice will also contain:



The USSD Code and Your Unique Voting Access Key

Please read the email or postal notice carefully.
Look for your Access Key and keep it safe for later use



What is an Access Key?

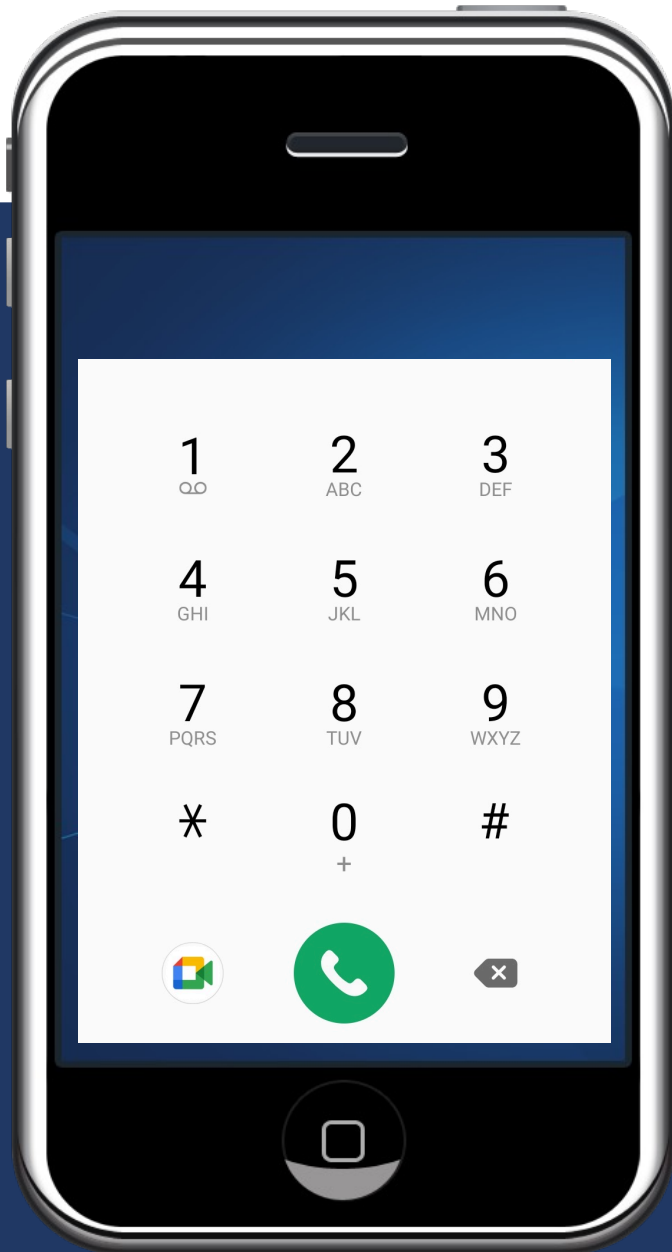
The Access Key is a continuous string made up of 6 alpha-numeric characters. It is unique to you and is linked to your profile for Voting. It can be used only once. The Access Key is a secure way of uniquely identifying you. See an example of the Access Key below:

AaBb12

The Access Keys are generated independently by the Independent Electoral Officer (IEO) and sent directly to you. The IEO is KDBS Consulting, which has been appointed by EPPF to independently manage the electoral process.

DO NOT
SHARE
YOUR PIN
WITH
ANYONE

Start Your USSD Session



Use your phone to dial the USSD Code that applies to you as you would dial any number on your phone

Pensioners: *134*890#

Bargaining: *134*7718#

Non-Bargaining: *134*7717#

Make sure that there are no spaces before, in-between or after the code. The system will guide you all the way to the end

For Assistance



Contact the IEO

Email: eppfelection@kdfs.co.za

WhatsApp: 061 452 4499 or 067 733 1353

Website: www.eppfelection.co.za

Call: 0800128452 (free from a landline)

Operating Hours

08h00 to 16h00 weekdays